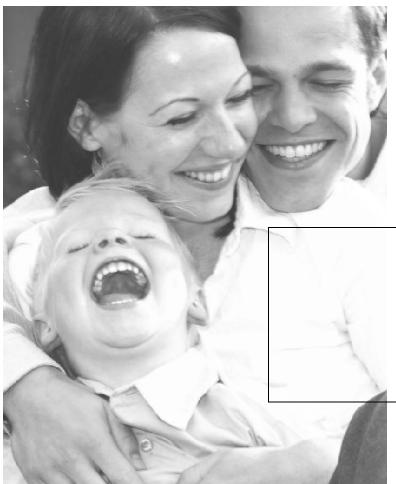
# **Anthem**\*Life

# **Anthem Life & Disability Insurance Company**



# **Basic Group Term Life Insurance**

You've made a good decision in choosing Anthem® Life

**Plan Sponsor:** North Colonie Central School District

Policy: NY0175

**Class:** 02

Class Description: Teachers Working At Least 15 Hours per Week Hired After 7/1/2010

Life and Disability products are underwritten by Anthem Life & Disability Insurance Company. 

ANTHEM is a registered trademark of Anthem Insurance Companies, Inc.

# **Contents**

# I. - Your Certificate of Coverage:Group Term Life Insurance

# II. - Value Added Services:

**Note:** The Value Added additional services are not a part of Your Certificate of Coverage and do not modify your insured benefits.

The Value Added Services are provided based on negotiated agreements between the insurance company and certain service providers. Although the insurance company endeavors to make these services available to all policyholders and certificateholders as described below, modifications to our agreements with service providers may require that services be periodically modified or terminated. Such modification or termination of services may be made based on cost to the insurer, availability of services, or other business reasons at the discretion of the insurer or service providers.

- 1. Resource Advisor
- 2. Special Offers
- 3. Travel Assistance

# I. Your Certificate of Coverage

# **Basic Group Term Life Insurance**

# **Non-contributory**

**Annually Renewable Term** 

#### READ YOUR CERTIFICATE CAREFULLY

CERTAIN WAR RISKS ARE NOT ASSUMED

IN CASE OF ANY DOUBT WRITE YOUR COMPANY FOR FURTHER EXPLANATION

**Non-participating Policy** 

Anthem Life & Disability Insurance Company Administrative Office Post Office Box 182361 Columbus, OH 43218-2361 1 (800) 551-7265

# **Group Term Life Insurance Certificate**

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#### IMPORTANT NOTICE REGARDING ACCELERATED DEATH BENEFITS

This Certificate contains an Accelerated Death Benefit provision within the Life Insurance section. Please refer to the Accelerated Death Benefit provision of this Certificate for a complete benefit description.

You may use the Accelerated Death Benefit for any purpose. Receipt of Accelerated Death Benefits may be taxable. Prior to applying for such benefits, certificateholders should seek assistance from a qualified tax advisor.

LIFE INSURANCE AND OPTIONAL LIFE INSURANCE BENEFITS, IF APPLICABLE, WILL BE REDUCED IF AN ACCELERATED DEATH BENEFIT IS PAID.

RECEIPT OF ACCELERATED DEATH BENEFITS MAY AFFECT ELIGIBILITY FOR PUBLIC ASSISTANCE PROGRAMS SUCH AS MEDICAL ASSISTANCE (MEDICAID), AID TO FAMILIES WITH DEPENDENT CHILDREN AND SUPPLEMENTAL SECURITY INCOME. PRIOR TO APPLYING FOR ACCELERATED DEATH BENEFITS, CERTIFICATEHOLDERS SHOULD CONSULT WITH THE APPROPRIATE SOCIAL SERVICES AGENCY CONCERNING HOW RECEIPT WILL AFFECT THE ELIGIBILITY OF THE RECIPIENT AND/OR THE RECIPIENTS SPOUSE OR DEPENDENTS.

### Certificate

Anthem Life & Disability Insurance Company certifies that it has issued a Group Policy insuring certain eligible employees of the Plan Sponsor.

This Certificate describes the benefits provided as of the effective date. For purposes of effective dates and ending dates under the Policy, all days begin at 12:01 a.m. and end at 12:00 midnight at the address of the administrative office of the Plan Sponsor.

The Group Policy was issued in the state of New York. Its laws and rules will govern in resolving any questions about the Group Policy.

Certain terms of the Group Policy which affect Your insurance are contained in the following pages. Anthem Life & Disability has written this Certificate in plain English. However, a few terms and provisions are written as required by insurance law. Anthem Life & Disability Insurance Company urges You to read Your Certificate carefully and keep it in a safe place.

While You remain insured, this booklet is Your Certificate of insurance. It replaces any prior booklet or certificate given to You for the types of insurance described here. It is void and of no effect if You are not entitled to or have ceased to be entitled to the insurance coverage. Many of the provisions of this Certificate are interrelated, and You should read the entire Certificate to get a full understanding of Your coverage. This Certificate also contains exclusions, so please be sure to read this Certificate carefully.

**Anthem Life & Disability Insurance Company** 

Patrick J. Murphy
President

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# **Schedule of Benefits**

#### **About This Schedule**

This Schedule of Benefits shows highlights of the coverage available under the Group Policy.

The amounts of insurance are determined by this schedule.

Changes in amounts of insurance under the schedule are effective on the first day of a calendar month next following the date they apply to You.

# **Eligibility Waiting Period**

If you are in an eligible class on or before the policy effective date: None

If you are entering an eligible class after the policy effective date: First of the month following Date of Hire provided that You were Actively at Work on Your last scheduled work day.

#### **Basic Life Insurance**

#### **Amount of Your Basic Life Insurance**

\$50,000

All Benefits terminate at retirement.

Specific information regarding the Policy and its terms may be obtained from the Plan Sponsor. The provisions, terms and conditions listed in any Policy document, including but not limited to this Certificate may be modified, amended, or changed at any time. Consent from any Insured or beneficiary is not required for such modification, amendment, or change.

#### **Definitions**

Below, the definitions of the Policy are discussed. Where these terms are used in this Certificate, unless specified otherwise, they have the meaning explained here.

**Actively at Work** means that You are performing the normal duties of Your regular occupation and working Your normal hours. You must be working at least the minimum number of hours required per week to meet the definition of eligible employee. You must be working for the Plan Sponsor on a permanent full—time basis and must be paid regular earnings.

Your work site must be:

- at the Plan Sponsor's usual place of business; or
- at a location to which the Plan Sponsor's business requires You to travel.

You are not considered Actively at Work when You are off work or lose time due to sickness, injury, leave of absence, strike or layoff. Paid days off will count as Actively at Work if You were fully capable of performing the normal duties of Your regular occupation during the paid days off, provided that You were Actively at Work on the last working day prior to the paid days off.

**Certificate** means this document which provides a description of the coverage available under the Policy.

**Child(ren)** means Your natural Child, legally adopted Child, or stepchild provided such Child relies fully on You for support and maintenance and who is within the limiting age(s) provided under the Schedule of Benefits.

**Claimant** means a person who has filed a claim for benefits under this Certificate, as an Insured or as the beneficiary of an Insured.

**Class** means a grouping of Insureds based on criteria agreed on between the Plan Sponsor and Us.

**Contributory** means that You pay all or a portion of the premium for the coverage.

Eligible Employee means a person who meets all of the following:

- is a regular full—time employee of the Plan Sponsor, working for pay on a scheduled normal work week of at least 15 hours, *and*
- is performing work at the Plan Sponsor's usual place of business, except for duties of a kind that must be done elsewhere, *and*
- is in a covered Class named under the Policy; and

• is a legal citizen or legal resident of the United States or Canada. In the case of a legal resident, the person will become ineligible for insurance if he or she leaves the United States or Canada for 12 months or more.

Temporary, seasonal, or contract employees are not included as Eligible Employees under the Policy.

**Eligibility Waiting Period** means the continuous length of time You must serve in an eligible Class to reach Your eligibility date and begin Your coverage. The Eligibility Waiting Period is shown in the Schedule of Benefits.

**Guaranteed Issue Amount** means an amount of insurance for which We do not require Proof of Insurability.

#### **Illness** means:

- a sickness that impairs an Insured's normal functioning of mind or body; and
- the pregnancy, childbirth and related medical conditions of an Insured.

**Independent Medical Exam** means an examination by a Physician of the appropriate specialty for Your condition at Our expense. Such examination, scheduled by Us, may be used for the purpose of determining eligibility for insurance or benefits.

**Injury** means bodily harm which is the direct result of an Accident and not related to any other cause.

**Insured** means an individual covered under the Policy.

**Leave of Absence** means an arrangement where You and the Plan Sponsor agree that You will not be Actively at Work for a specific period of time and You are expected to be Actively at Work at the end of that period. Refer to *When Insurance Ends* to determine how long Your coverage can be continued during a Leave of Absence.

#### **Physician** means:

- a person licensed to practice medicine in the jurisdiction where such services are performed.
- any other person whose services must be treated as a Physicians for the purposes of the Policy according to applicable law. Each such person must be licensed in the jurisdiction where he performs the service and must act within the scope of that license. He must also be confined and/or registered if required by such jurisdiction.

#### Physician does not include:

- You.
- Your Spouse.
- Anyone employed by the Plan Sponsor, or any business partner of You or the Plan Sponsor.
- Any member of Your immediate family, including Your and/or Your Spouse's:
  - Parents.

- Children (natural, step, or adopted).
- Siblings.
- Grandparents.
- Grandchildren.

**Plan Sponsor** means the employer or other organization that has entered into an agreement with Us as outlined in the Policy.

**Policy or Group Policy** means the policy issued by Us to the Plan Sponsor and described in this Certificate.

**Prior Plan** means the plan providing similar insurance benefits carried by the Plan Sponsor on the day before the Policy's effective date with Us.

**Proof** means evidence satisfactory to Us that the terms and provisions of the Policy have been met. Proof may include but is not limited to: questionnaires, physical exams, or Written documentation and records as required by Us. Proof must be received by Us at Our Administrative Office. All Proof must be given at Your expense (or that of Your representative or beneficiary), unless otherwise specifically provided by the terms of the Policy. If any additional Proof is reasonably required by Us, an Insured may be required to give Us authorization to obtain such additional Proof. The following are some specific types of Proof referenced under the Policy:

**Proof of Claim** means evidence satisfactory to Us that a person has satisfied the conditions and requirements for a benefit. Proof of Claim must establish:

- the nature and extent of the loss or condition;
- Our obligation to pay the claim under this Certificate;
- the Claimant's right to receive payment.

**Proof of Insurability** means evidence satisfactory to Us of a person's health and other information related to insurability which enables Us to determine whether the person can become insured, or is eligible for an increase in coverage.

**Sign or Signed** means the use by a person of a symbol or method with the present intention to authenticate a record. Such authentication may be executed and/or transmitted by paper or electronic media, provided it is acceptable to Us and consistent with applicable law.

We, Us, and Our mean the insurer, Anthem Life & Disability Insurance Company.

Written or Writing means a record which is on or transmitted by paper or electronic media which is acceptable to Us and consistent with applicable law.

You and Your means an Eligible Employee.

# When Insurance Begins and Ends

This section tells how You may become insured.

## **Obtaining Insurance**

To obtain insurance under the Policy, You must be an Eligible Employee and be Actively at Work.

#### **Enrollment**

You must enroll for Your insurance if the coverage is Contributory.

An application for You to become insured must be completed on a form approved for that purpose by Us. The Plan Sponsor must send the completed application to Us at Our Administrative Office unless Your group is employment administered. If Proof of Insurability is required for any coverage, the completed Proof of Insurability statement must be sent to us at Our Administrative Office.

# **Basic Insurance Eligibility**

If You are an Eligible Employee on the Effective date of the Policy, You are eligible for Basic Life insurance on that date provided You have completed the Eligibility Waiting Period, if any. Otherwise, You become eligible on the first day of the date You become an Eligible Employee and complete Your Eligibility Waiting Period.

#### **Effective Date of Insurance**

This section tells when Your insurance may begin.

If You are required to give Proof of Insurability for all or a portion of Your insurance, that insurance for which Proof of Insurability is required begins on the date We approve in Writing the Proof of Insurability.

All premiums required by the Policy must be paid in order for insurance to begin.

#### For Your Insurance

Except as otherwise explained in this section, Your insurance will begin on the date You become eligible for such insurance and that first premium is paid.

The Plan Sponsor may require employees to contribute toward the cost of all or part of their insurance. Any such Contributory insurance will not become effective for You before You Sign a form agreeing to make those contributions and the first premium is paid. The form may be obtained from the Plan Sponsor. If You Sign the form more than 31 days after You became eligible, Your Contributory insurance will be deferred until the date We approve Your Written Proof of Insurability.

#### **Delayed Effective Date**

If You are not Actively at Work on the date Your insurance would otherwise begin, Your insurance will be deferred until You return to full-time active work.

# **Changes in Insurance**

#### **Change in Class or Earnings**

The amount of Your benefit may change if:

- You become insured under a different Class; or
- the amount of Your Annual Earnings changes.

If the change would *increase* the amount of insurance, the increase takes effect on the first day You are Actively at Work following the latest of the date:

- the change is effective; or
- the Plan Sponsor tells Us in Writing about a change in Class or a change in the amount of Annual Earnings; *or*
- the premium paid is based on the change; or
- We approve, in Writing, Proof of Insurability, if Proof of Insurability is required.

If the change would *decrease* Your amount of insurance, the decrease takes effect on the date of the change.

## **Proof of Insurability**

You must give Proof of Insurability for Life coverages:

- if You pay all or part of the premium for insurance and You enroll Yourself more than 31 days after the date You become an Eligible Employee; *or*
- if Your insurance would increase because of a change in Your Class membership or a change in the amount of Your Annual Earnings or Your election, and the Plan Sponsor does not tell Us in Writing about the change within 31 days after the change occurs. If the change is due to an error, such Proof will be at Our expense. We will not require Proof of Insurability for a change due to an error:
  - (a) if neither amount of insurance would have required Proof of Insurability at the time of the original application; *or*
  - (b) six months or more following the date the coverage took effect; or
- if You pay all or part of the premium for Your insurance and the insurance ended at Your request or because a premium was not paid by You and You are re-applying for coverage; *or*
- for insurance for which You pay all or part of the premium if You were entitled to coverage under the Prior Plan and You had declined coverage; *or*
- if the amount of insurance initially or subsequently applied for exceeds the Guaranteed Issue Amount of the Policy, if required.

We will use the Proof of Insurability form and other information You give as Proof of Insurability to determine whether You can become Insured. If the Proof of Insurability is not satisfactory to Us, the insurance for which You are required to give Proof of Insurability will not take effect. If the Proof is accepted, Your insurance will only take effect on the first of the month following the date We approve Your Proof of Insurability in Writing.

We may, at Our discretion, require that You undergo an Independent Medical Exam as part of Your Proof of Insurability.

#### When Insurance Ends

#### For Your Basic Life Insurance

Your Life Insurance will end on the first to occur of the following dates:

- 1. The date Your employment terminates. For the purposes of insurance coverage Your employment will terminate when You are no longer Actively at Work. However, if You are not Actively at Work due to Illness or Injury, Your insurance will be continued in force under the Policy until the end of the 6 month period following the date on which You were last Actively at Work;
- 2. the date the Policy is terminated;
- 3. the day You cease to be an Insured under a Class defined in the Schedule of Benefits;
- 4. the date the Policy is changed to end the insurance for Your Class;
- 5. the last day of the period for which premium was paid, if a premium is not paid when due:
- 6. the date You retire;
- 7. the date You die:
- 8. the date You cease to be an Eligible Employee as defined in the *Definitions* section of the Policy;
- 9. the date You request, in Writing, for Your insurance to be terminated.

If Your insurance would end solely due to reason #1 above, the Plan Sponsor may continue Your insurance subject to the following:

- until the end of 12 months following the date You cease to be Actively at Work due to a temporary layoff; *or*
- until the end of 12 months following the date You cease to be Actively at Work due to a Leave of Absence or due to Your being called to active duty as a reservist with the U.S. Armed Forces Reserve; *or*
- during an absence from work due to a Leave of Absence that is in compliance with the Family Medical Leave Act.

Any Leave of Absence must have been authorized in Writing by Your Employer. All premiums otherwise required by the Policy must be paid in order for any continuance of insurance provision to be applicable.

If coverage is continued in accordance with the Leave of Absence provisions above, such continued coverage will cease immediately if any one or more of the following events occurs:

- the leave terminates prior to the agreed upon date.
- the Policy terminates.
- You or the Plan Sponsor fail to pay premium when due.
- the Policy no longer insures Your Class.

If all or part of Your insurance under the Group Policy ceases as described in the above Leave of Absence provisions, You are entitled to convert such terminated or reduced insurance, during and at the end of the continuation period, as described in the Certificate's Conversion of Life Insurance provision.

After We determine that You are Totally Disabled, Waiver of Premium for Life Insurance will not be affected by:

- 1. Termination or cancellation of the Policy by the Plan Sponsor; or
- 2. Termination of Your employment; or
- 3. Termination of Your insurance coverage under the Policy; or
- 4. Any amendment that is effective the date You are Totally Disabled.

# **Coverage Provisions**

To receive Policy benefits, You must be insured under the terms of the Policy, and as described in the *When Insurance Begins and Ends* section. Then Your amounts of insurance are determined according to the Schedule of Benefits. Some of the coverages described in this section may not be available to You. Your Schedule of Benefits shows which coverages are available to You.

#### **Basic Life Insurance**

#### **Death Benefit**

We will pay a benefit if the Insured dies while covered in accordance with the provisions of this Certificate. Your Life Insurance benefits are payable to Your beneficiary, as determined in accordance with the Beneficiary Provisions(s) under this Certificate, upon receipt of due Proof of Your death.

The benefit will be paid in one sum.

#### Waiver of Life Insurance Premium Benefit During Your Total Disability

This section tells how some or all of Your Life insurance can be continued without premiums if You become Totally Disabled before Your 60th birthday.

Waiver of Life Insurance Premium Benefits do not apply to any Dependent coverage.

#### **Waiver of Premium**

If you become Totally Disabled while You are insured and prior to Your 60th birthday then subject to the terms of this Certificate and this provision, no premium payment will be required as of the date You satisfy the Elimination Period for Your Basic and Optional Life Insurance coverage.

The amount of insurance will be the amount in effect as of the date You became Totally Disabled, subject to any reductions listed in the Age Reductions provision while You are Totally Disabled.

#### **Definitions for Waiver of Life Insurance Premium Benefit Provision:**

**Elimination Period** is the period You must have been continuously Totally Disabled before We waive insurance premiums under this provision. The Elimination Period is the lesser of 6 months or if applicable, the period of Your continuous Total Disability preceding the date of death. The Elimination Period begins on the day that You meet the Definition of Total Disability under the Policy.

#### Material and Substantial Duties means job duties that:

- are normally required for the performance of Your own or any occupation; and
- cannot be reasonably omitted or modified.

**Totally Disabled and Total Disability** means during the Elimination Period and thereafter because of an injury or illness, You are unable to do the Material and Substantial Duties of any occupation for which You are or may become reasonably qualified by education, training, or experience.

The loss of a professional license, occupational license or certification does not in itself mean You are Disabled. Loss of Your occupation due to economic factors such as, but not limited to, recession, job elimination, pay cuts and job-sharing will not be considered.

You will not be considered to be Totally Disabled on any day that you meet the definition of Actively at Work.

#### **Conversion During Waiver Application**

You may apply for an individual life insurance policy under the Conversion of Life Insurance provision of this Certificate, and if Your insurance terminates before You fulfill the Elimination Period under this provision or You do not meet the Definition of Total Disability under this provision, You may retain the individual life insurance policy in accordance with that policy's provisions.

However, once You have met the conditions for Waiver of Premium You must surrender the individual life insurance policy in accordance with its terms and receive a refund of Your premium payments. You may not be insured simultaneously under both this Group Policy and an individual policy issued in accordance with the Conversion of Life Insurance provision. This will not apply to any portion of coverage converted as a result of a reduction in Your eligible amount under the Group Policy.

#### **Proof of Total Disability**

All Proof of Total Disability that We require must be given to Us at Our Administrative Office. The Proof must be satisfactory to Us.

We have the right to have You examined by a Physician of Our choosing at Our expense whenever reasonably necessary, but not more than once a year after two years of Total Disability.

#### **Conditions**

- 1. We must receive initial Proof of Your Total Disability no later than 12 months after the date Your Total Disability began. This Proof must be satisfactory to Us.
- 2. If You die prior to submitting initial Proof of Your Total Disability as required in Condition 1, Proof that Your Total Disability continued until the date of Your death must be given to Us no later than 12 months after Your death.

- 3. The insurance on Your life will be subject to any reductions in amount or termination of insurance included under this Certificate as of the date You satisfy the Elimination Period which would have applied to You due to Your age if You were not Totally Disabled.
- 4. Any amount of insurance continued in force under this provision that becomes payable will be reduced as follows:
  - By any amount paid under the terms of the Conversion provision of this Certificate because death occurred within the 31 day period or any extended notice period, if later, in which You were entitled to apply for a policy of individual life insurance; *or*
  - By any amount of insurance paid under a policy that was issued to You under the Conversion provision of this Certificate after You became Totally Disabled, unless such policy was surrendered to Us without claim in exchange for a full refund of premiums paid under it.

#### **Termination of Benefit**

Your insurance continued in force under this provision will terminate on the earliest of the following.

- The date on which You cease to be Totally Disabled; or
- Three months after the date We request further Proof that You are still Totally Disabled if such Proof is not received within this period. We may ask for further Proof as often as We may reasonably require; *or*
- The date of Your 65<sup>th</sup> birthday; or
- The date You refuse to be examined by a Physician when requested; or
- The date on which You begin to receive retirement benefits which You are eligible to receive as a result of past employment with the Plan Sponsor or another employer whether or not the retirement benefits were funded in whole or in part by the Plan Sponsor or a previous employer or entirely by You. This also includes retirement under any federal, state, municipal, or association retirement plan.

If You have been approved for Waiver of Premium for Life Insurance, Your coverage will not be affected by termination or cancellation of the Group Policy.

#### **Insurance after Cessation of Total Disability**

If Your insurance is continued in force under this provision and is then terminated because You cease to be Totally Disabled or fail to submit any Proof of Total Disability that is required by Us, one of the following events will occur.

- If the Policy is in force and You are in a Class of persons who may be insured under the Policy and You are Actively at Work, You will immediately become insured under the other terms of the Policy; *or*
- If the Policy is in force but either You are not in a Class of persons who may be insured under the Policy or You are not Actively at Work, You will be entitled to the same conversion rights that You would have been entitled to if Your insurance had terminated due to the termination of Your employment; *or*
- If the Policy is not in force, You will be entitled to the same conversion rights that You would have been entitled to if Your insurance had terminated due to the termination of the Policy.

The period that a conversion right will apply to as described in clauses 2 and 3 will be the 31 days following the date the insurance under this provision is terminated, or any extended notice period, whichever is later.

If Your insurance is continued in force under this provision and is then terminated because Your 65<sup>th</sup> birthday has occurred, You will be entitled to the same conversion rights to which You would have been entitled had Your insurance terminated because You are no longer an Insured under an eligible Class.

#### **Accelerated Death Benefit for Basic Life**

The following Accelerated Death Benefit Provision applies to Your coverage for Basic Life Insurance:

The Accelerated Death Benefit provides that a portion of the Basic Life Insurance proceeds otherwise payable under the Policy as a result of death may be paid in advance under certain circumstances. Payment is made if You are diagnosed as having a Terminal Condition, subject to the terms of this Certificate and this provision. All of the following conditions will apply:

- The Insured or the Insured's legal representative must request in Writing to have this benefit paid while the insurance is in effect.
- We must be provided with the Written permission of Your irrevocable beneficiary or assignee for the life insurance proceeds otherwise payable under the Policy, prior to paying this benefit. If the Insured lives in a community property state, We must have Written permission of the spouse.
- Premium payments must continue, and will be based on the reduced amount of insurance.
- We must receive Proof satisfactory to Us that the Insured has been diagnosed as having a Terminal Condition.
- The Insured must be living at the time this benefit is to be paid.
- Accelerated Benefits are payable only once with respect to any Insured.

#### **Definitions for Basic Life Accelerated Death Benefits provision**

**Terminal Condition** means a medical condition that a Physician expects to result in life expectancy being 12 months or less from the date of application for the Accelerated Benefit.

The amount of life insurance otherwise payable on Your death in accordance with the other terms of this Certificate will be reduced by the amount of this benefit. Such reduction will also apply to any amount You would otherwise be eligible to apply for under the Conversion provision.

If the life insurance applicable to You would otherwise reduce in accordance with the other terms of this Certificate within 12 months of the date of application for this benefit, then the benefit will be based on such reduced amount. If Your insurance would otherwise terminate within 12 months of the date of application for this benefit, then the Accelerated Death Benefit will not be paid.

Payment of this benefit does not guarantee that the full death benefit will eventually be paid. Insurance must still be in force under the Policy at the time of Your death for the remainder of the life insurance benefit to be paid. All limitations and exclusions under this Certificate will still apply. Payment of the Accelerated Death Benefit discharges Us of all liability under the Policy to the extent of the payment.

#### **Amount of Benefit**

The Accelerated Death Benefit is an amount equal to the lesser of 50% of the amount of Basic Life Insurance to which You are entitled on the date You apply in Writing for this benefit or \$250,000.

A lesser amount of Accelerated Benefit may be elected. However, the minimum Accelerated Death Benefit We will consider for payment is the lower of 25% of the coverage amount or \$50,000.

Payment will be made in one lump sum to You. If You have received an Accelerated Benefit and then You recover from the qualifying condition, You will not be required to refund the benefit paid to You.

No Accelerated Death Benefit will be payable if the Terminal Condition is directly or indirectly due to or associated with a self-inflicted injury or Suicidal attempt.

If the Accelerated Death Benefit is forced by creditor or governmental agencies, We will honor it only to the extent required by law.

We reserve the right to have You examined by one or more Physicians of Our choice in connection with any claim for Accelerated Death Benefit. Such an examination will be done at Our expense. Final determination of eligibility will be made by Us.

#### **Effect of Benefit Payment on Premium**

The Accelerated Death Benefit payment will not affect the amount of premiums due under the Policy. Premiums may be waived subject to the terms of the Waiver of Premium provision.

# **Portability of Insurance**

Insurance provided under this Benefit is not subject to the Waiver of Premium Benefit.

#### **Benefit**

Portability of insurance is the continuation of some or all of Your Basic Life Insurance coverage after termination of Your employment or eligibility under Your Class while the Policy is in force. If the Insured elects to port only a portion of their coverage, the Insured may convert the remainder pursuant to the "Conversion of Life Insurance" provision. Rights of conversion are available at any time during portability continuation and at the termination of ported coverage, subject to the "conversion of Life Insurance" provision. The premium for the Portable coverage will be determined by the Policy type, Your risk classification under the original group policy, Our published rates in effect and Your Policy age at the time of application. Premium rates will increase annually on Your date of birth. You must pay the Premium for the Portable coverage directly to Us. You must apply for, and be eligible for, this coverage pursuant to the following terms of this provision. Proof of insurability is not required to port coverage. Only the types of coverage listed below are available for the Portable coverage.

1. Your Basic Life Insurance

#### **Definitions for Portability provision:**

**Period of grace** with respect to payment of each premium will be 31 days after the date on which it is due. The Portable coverage will remain in force during the Period of grace unless terminated in accordance with the Termination of Policy provision. In any event, premiums are payable for any period of grace during which the Portable coverage continues in force.

**Retirement Date** means the date You begin receiving retirement benefits which You are eligible to receive as a result of past employment, whether or not the retirement benefits were funded in whole or in part by a previous employer. This also includes retirement income from any federal, state, municipal or association plan.

**Policy Age** means Your age calculated by subtracting the year of Your birth from the current year as of the date of Your election.

**Portable coverage** is the insurance coverage provided, if applicable, by the Portability of Insurance provision.

#### **Who May Become Insured**

The Class or Classes of persons who may be insured under this provision are all of those who satisfy all of the following conditions:

- You were insured by Us for at least 12 months.
- Your Basic Life insurance provided by the other terms of this Certificate has terminated due to termination of Your employment and prior to any termination of Your Class of coverage or of the Policy.
- You are under 75 years of age.
- You have not attained Your Retirement Date.

#### How and When Your Insurance Will Continue

You must elect by Written application to continue coverage under this provision within the 31 day period, or extended notice period if later, immediately following the date on which Your insurance terminated.

If the premium and application are received by Us within this period, Portable coverage will take effect on the day following the date Your coverage under the group policy terminated.

An application to become insured must be completed on a form approved for that purpose by Us. It must be received by Us at Our Administrative Office within the 31 day time period, or within the extended notice period, if later.

#### **Amount of Portable Coverage**

Your amount of Portable coverage will be no more than 100% of the amount of Basic Life insurance in effect on the date You are eligible under this provision less any amount converted under the Conversion provision.

You may not increase or decrease the amount of Portable coverage after Your election.

No amount or type of coverage will be eligible to be continued under this Portability option unless such amount and type of coverage is elected on the initial Written application for Portable coverage. No amount or type of coverage may be included in the Portable coverage if You were not insured for the same amount and type of coverage at the time Your employment or eligibility under the Policy terminated and You became eligible for Portable coverage.

#### **Premium Rate Changes for Portable Coverage**

We may change premium rates for Portable coverage at any time for reasons which affect Our risk assumed, including but not limited to the following:

- Changes occur in the coverage levels.
- Changes occur in the overall use of benefits by all Insureds.
- Changes occur in other risk factors.
- A new law or change in existing law occurs which affects the risk assumed.

The change in premium rates will be made on a class basis according to Our underwriting risk assessments. We will notify You in Writing at least 31 days before a premium rate is changed.

#### **Reductions**

Reductions in the amount of Portable coverage will occur in accordance with the Age Reductions outlined in this Certificate.

#### When Portable Coverage and Portable Coverage Eligibility Ends

Any Portable coverage in effect, and all eligibility for new Portable coverage ends on the earliest date shown below:

- On the last day of the period for which premiums have been paid in accordance with the Period of grace.
- On the day before You enter active full-time service in any naval, military or air force.
- On the date on which You request, in Writing, to have the insurance terminated.
- On the date You attain Your Retirement Date.
- On the date of Your 80th birthday.
- On the date of the termination of the Policy.

You or Your legal representative must notify Us in Writing within 31 days after the date on which an event described above occurs.

Portable coverage that has been terminated cannot be reinstated. You may have the right to convert Your Life Insurance coverage as described in the Conversion of Life Insurance provision of this Certificate.

If You elect Portable coverage and You again become an Eligible Employee of the Plan Sponsor, Portable coverage will end when You become eligible under the Plan Sponsor's Group Policy.

#### **Notice of Portability Right**

The Plan Sponsor is required to give You Written notice of Your right to port coverage without submitting Proof of Insurability. You will be given notice of the existence of the right within 15 days before or following the event which entitles You to port coverage. However, if such notice is given more than 15 days but less than 90 days after the happening of such event, the time allowed for the exercise of Your portability privilege will be extended by 45 days after the giving of such notice. If such notice is not given within 90 days after the happening of the event, the time allowed for the exercise of the portability privilege will expire at the end of such 90 days. Written notice presented to You or mailed by the Plan Sponsor to Your last known address constitutes notice for the purpose of this paragraph. In any event, all life insurance terminates at the end of the 31 day period, or extended notice period, if later, unless properly ported within said time.

# **Conversion of Life Insurance**

#### **Who May Convert**

You will have the right to have Us issue to You an individual life insurance policy without submitting Proof of Insurability if all or part of Your insurance under the Group Policy terminates for any of the following reasons:

- 1. Your employment terminates while the Group Policy is in force.
- 2. Your membership in a Class terminates while the Group Policy is in force.
- 3. The Group Policy terminates.
- 4. The Group Policy is amended to cancel the insurance on the Class of persons under which You were insured.

The policy will only be issued to You if You make a Written application to Us and the first premium due for the policy is received at Our Administrative Office within 31 days of such termination or benefit reduction, or extended notice period, if later. This is the conversion period. Then the policy will take effect on the date of termination or reduction of coverage.

If You should die during the 31 day conversion period, and prior to becoming insured under a policy again, an amount of insurance equal to the maximum amount for which You were entitled to convert will be paid as a death benefit.

The premium for the individual policy will be determined by the policy type, the risk classification to which You belong under the group policy. Our published rates in effect and Your age (nearest birthday) at the time of conversion.

#### **Individual Policies Available**

The policy may be on any plan, other than term insurance which We are then issuing. You may continue coverage as a term insurance policy for a period of up to one year. If Your insurance terminates due to Your total and permanent disability, You may elect any one of the life insurance policy forms, including term insurance, customarily issued by us, subject to the same conditions.

In addition to any policies available from Us. We may also make arrangements to make policies available from another insurer.

The Conversion policy will be effective on the day following the date Your coverage under the group policy terminated.

#### Limits on the Amount of Individual Life Insurance That May Be Obtained

The amount of insurance You may select under the Conversion policy may not exceed the amount of insurance that has been terminated under the Group Policy, less any amount of group coverage remaining in force under the Policy.

If the Group Policy is terminated by Us or the Policyholder, or if the Insured loses coverage in whole or in part due to Total Disability, the amount of insurance You may select under the Conversion Policy may not exceed the amount of insurance that has been terminated under the Group Policy, less any amount of insurance for which You may become eligible under any group life insurance policy issued or reinstated within 45 days of termination of group life coverage.

# **Notice of Conversion Right**

The Plan Sponsor is required to give You Written notice of Your right to convert without submitting Proof of Insurability. You will be given notice of the existence of the right within 15 days before or following the event which entitles You to conversion, and You will have 31 days from the event to convert Your coverage. However, if such notice is given more than 15 days but less than 90 days after the happening of such event, the time allowed for the exercise of Your conversion privilege will be extended by 45 days after the giving of such notice. If such notice is not given within 90 days after the happening of the event, the time allowed for the exercise of the conversion privilege will expire at the end of such 90 days. Written notice presented to You or mailed by the Plan Sponsor to Your last known address constitutes notice for the purpose of this paragraph. In any event, all life insurance terminates at the end of the 31 day conversion period, or at the end of the extended notice period, if later, unless properly converted within said time.

#### **General Provisions**

#### Assignment

As part of Your estate plan, You may wish to assign ownership of any death benefits to someone else. This Certificate allows assignment of all present and future right, title, interest and incidents of ownership as to: (a) any life insurance: (b) any disability provision of life insurance. The assignment will include, but is not limited to, the rights: (a) to make any contribution required to keep the insurance in force; (b) to exercise any conversion privilege; and (c) to change the beneficiary named.

Assignments will become effective on the date You signed and dated the form, subject to any action We may have taken prior to its receipt.

We will have no responsibility:

- for the validity or effect of any assignment; or
- to provide any assignee with notices which We may be obligated to provide to You.

#### **Currency**

All payments made to or by Us will be made in United States dollars.

#### **Class Membership**

Insureds may be covered under only one Class at any time.

#### **Entire Contract**

The contract between the parties consists of the Policy, the certificate, the Plan Sponsor's application, and the applications, if any of each Eligible Employee.

The rights of any policyholder, insured or beneficiary shall not be affected by any provision not continued (a) in the policy, riders, endorsements, or amendments signed by the policyholder and the insurer, or (b) in the policyholders application attached to the policy, or (c) in any individual statement submitted with the application.

Nothing in the group Policy invalidates or impairs any rights granted to the certificateholder in the certificate or under New York law.

#### Certificate

We will give the Plan Sponsor certificates for delivery to Eligible Employees. The Plan Sponsor is responsible for distribution of certificates.

We are not responsible and shall bear no liability for certificates not distributed or any materials used instead of, or in addition to the certificates.

Nothing in the group Policy shall invalidate or impair any rights granted to the certificateholder in the certificate.

#### Misrepresentation

Any statement An Insured makes in an application to become insured is a representation and not a warranty. No representation made by an Insured in an application to become insured will be used to reduce or deny the Insured's claim or contest the validity of the insurance unless:

- The insurance would not have been approved except for the Insured's misrepresentation; *and*
- The Insured's misrepresentation is contained in a written instrument Signed by the Insured; *and*
- We give the Insured or the Insured's representative a copy of the written instrument that contains the Insured's misrepresentation.

#### **Incontestability**

The policy is incontestable after two years from the date of issue except for non-payment of premiums by the policyholder.

We will not use misrepresentations made by an Insured in a written application to contest the validity of the insurance with respect to which such statement was made, after such insurance has been in force prior to the contest for a period of two years during the Insured's lifetime. This incontestability provision will begin anew only for applied increases in the amount of coverage. We can only contest this based on misrepresentation if the misrepresentation is material. This section does not prevent Us from using at any time a defense based on non-payment of premium.

#### Misstatement of Age

If an Insured's age was misstated, We will use the correct age to determine whether the person is Insured and if so, for what amount and duration.

In addition, the life insurance premium rate will be adjusted so that the premium paid would have been correct for the Insured's actual age. We may make this change back to the date coverage became effective based on the misstated information.

#### **Misstatement of Fact**

If the Plan Sponsor or any Associated Employer gives Us any incorrect information, the relevant facts will be determined to establish if insurance is in effect and in what amount. No Eligible Employee or dependent will be deprived of insurance to which he or she is otherwise entitled or have insurance to which he or she is not entitled, because of any misstatement of fact by the Plan Sponsor or Associated Employer. Any required adjustment will not affect premiums paid or payable before the most recent Policy anniversary date. This adjustment will not apply to facts, other than age or sex, after such insurance has been in for a period of two years.

#### **Errors**

You must be properly Insured under the Policy. An error or omission by the Plan Sponsor or by Us will not cause You to become Insured. An error or omission by the Plan Sponsor or by Us will not cancel insurance that should continue nor continue insurance that should end. The requirements of the Policy must be properly met for any change in the amount of Your insurance to take effect. We have the right to full recovery of any overpayments made. Such reimbursement will be required regardless of whether the overpayment occurred due to an error by Us, or by an Insured or Insured's representative or beneficiary, or the Plan Sponsor.

#### Agency

The Plan Sponsor or employer and any administrator appointed by the Plan Sponsor or employer shall not be considered Our agents for any purpose. We are not liable for any of their acts or omissions.

#### **Changes to Policy**

The Policy may be amended at any time by written agreement between the Plan Sponsor and Us, without the consent of or notice to any other individual. Any amendment to the Policy must be in Writing and be attached to it. The amendment must bear the signature or a reproduction of the signature of the President, a Vice President, or Secretary of Our company.

If a person who is otherwise eligible for insurance is not Actively at Work on the effective date of the amendment, the effective date with respect to that person will be on the date that he is again Actively at Work. However, if the amendment reduces the amount of insurance to which the person is entitled, the effective date will be the effective date of the amendment.

It is understood that, if the Policy is amended during a person's continuous period of Disability, the amendment will have no effect on the amount of his insurance during that same continuous period of Disability.

# **Claims and Payment Provisions**

#### **How To Claim Benefits**

Due written Proof of claim is required in order to receive benefits under the Policy. Claim forms are available to You or Your beneficiary on request to the Plan Sponsor. For prompt payment, it is necessary that the claim form be completed in full. For a claim for loss of life, a certified copy of the death certificate must be provided to Us.

#### **Notice of Claim**

Notice of a claim must be given within 90 days after a covered Loss starts. For a Waiver of Premium claim, notice must also be given during the lifetime of the insured and during the period of total disability. Failure to give such notice will not invalidate or reduce any claim if failure to give such notice was given as soon as reasonably possible. Reference to a "loss" in this provision means that an event occurred or an expense was incurred for which a benefit is payable under the Policy. Written notice can be given to Us at Our Administrative Office or to Our agent. The notice must identify You along with Your Group Policy number, and the name and address of the Claimant.

For a Waiver of Premium claim for loss due to disability, You must notify Us immediately if You return to work in any capacity.

#### **Claim Forms**

When We receive the notice of claim, We will send the Claimant forms for filing Proof of Loss. The needed forms may also be obtained from the Plan Sponsor. If these forms are not given to the Claimant within 15 days, the Claimant will meet the Proof of Loss requirements by giving Us a Written statement of the nature and extent of the Loss within the time limit stated in the Proof of Loss section.

#### **Proof of Loss**

Due Written Proof of Loss must be given to Us within 90 days after such Loss. Failure to furnish the Proof within that time shall not invalidate or reduce the claim if it was not reasonably possible to give Proof within such time, provided such Proof is given as soon as it becomes reasonably possible. But, Unless delayed by the Claimant's legal incapacity, the required Proof must be furnished no later than 1 year from the specified time.

#### **Filing Claim Forms**

The Proof of Loss claim forms contain instructions as to how they should be completed and where they should be sent. Claimants should be sure to fully complete the forms. Incomplete forms may delay the processing of the claim.

#### **Time of Payment of Claim**

Indemnities payable under the Policy for any Loss will be paid as they accrue immediately upon receipt of due Written Proof of Loss.

#### **Payment of Claims**

Any covered benefit for Your Loss of life will be payable in accordance with Your Written beneficiary designation, subject to the Policy's provisions and applicable law. Covered benefits for all other Losses are payable to You.

#### **Beneficiary Provisions**

#### **Designated Beneficiary Provision**

The beneficiary is the person or persons You designate to receive any benefit payable because of Your death. The designation must be made in a Written statement on a form approved by Us.

The Written statement must be placed on file with the Plan Sponsor.

You may change beneficiaries at any time, subject to applicable law. To do so, You must provide a Written statement on a new form.

The form changing the beneficiary must be given to the Plan Sponsor.

Any designation or change of beneficiary will be effective on the date of its execution; regardless of whether or not You are living at the time it is given to the Plan Sponsor. In the event You die before any designation or change is recorded, any death benefit We may have already paid will be deducted from the amount payable to a newly named beneficiary. A beneficiary may not be changed by a Power of Attorney.

If You designate more than one person to share any death benefit, You should specify on the form how the benefit is to be divided among them. Otherwise, they will share the benefit equally. All rights of any beneficiary cease if he or she dies before You do.

#### **Alternate Payment Beneficiary Provision**

The interests of a beneficiary who dies before You will accrue to the surviving beneficiaries. However, if for all or part of Your insurance, no beneficiary has been properly designated in accordance with this Certificate's provisions and applicable law, the amount of Your insurance for which there is no beneficiary will be payable in equal shares to the first of the following categories of surviving beneficiaries:

- Legal Spouse;
- Natural and legally adopted children;
- Mother and Father;
- Brother and Sister:
- Estate.

If the Insured and the beneficiary die from the same accident, and the order of deaths cannot be determined, We will pay the benefit as though the Insured survived the beneficiary.

#### **Release for Payment**

It may be that one or more persons have incurred expenses for an Insured's fatal condition or burial. If, in our judgment this is true, We may apply part of any death benefit toward reimbursement of such persons. But the total amount of death benefit so applied shall not be more than \$500. Then the beneficiary for the payment will receive only the unpaid balance of the death benefit.

#### **Physical Examinations**

We shall have the right and opportunity to have any Insured person whose Injury or Illness is the basis of a claim undergo an Independent Medical Exam. This may be done when and as often as We may reasonably require. If the person has died, We may require an autopsy, unless it is prohibited by law. Such examination or autopsy will be at Our expense.

#### **Proof of Continuing Disability for Waiver of Premium**

From time to time You must give Proof satisfactory to Us at Your expense that You are still Disabled. We will ask You for this Proof at reasonable intervals. We will stop Waiver of Premium Benefits if You do not give Proof satisfactory to Us that You are still Totally Disabled. We may require You to provide Us with the name and address for any Hospital, health facility or institution where You received treatment, including all attending physicians, and to give us Your Written authorization to obtain additional medical information, including but not limited to complete copies of medical records. We may investigate Your claim at any time.

Failure to furnish the Proof within that time shall not invalidate or reduce the claim if it was not reasonably possible to give Proof within such time, provided such Proof is given as soon as it becomes reasonably possible. But, unless delayed by the Claimant's legal incapacity, the required Proof must be furnished no later than 1 year from the specified time.

#### **Proof of Financial Loss**

For any benefit which is based upon determination of a person's financial loss, We shall have the right to require Written Proof of financial loss. This includes, but is not limited to:

- statements of income:
- tax returns, tax statements, and accountants' statements; and
- any other Proof that We may reasonably require.

We may perform financial audits at Our expense as often as We may reasonably require. Payment of benefits may be contingent upon Proof of financial loss being satisfactory to Us.

#### **Legal Actions**

No action at law or in equity shall be brought to recover on the Policy prior to the expiration of 60 days after Written Proof of Loss has been furnished in accordance with the requirements of the Policy. No such action shall be brought after the expiration of 3 years after the time Written Proof of Loss is required by the above terms. Legal action with respect to a claim that has been denied, in whole or in part, shall be contingent upon having obtained Our reconsideration of that claim, as explained below.

#### **Reconsideration of a Denied Claim**

#### Claims for benefits other than Waiver of Premium.

If You or Your beneficiary's claim for benefits is totally or partially denied, We will provide a Written notice. The notice will give the reasons for denial. If a Claimant does not agree with the reasons given, the Claimant may request reconsideration of the claim.

To do so, the Claimant must write to Us within the 60 days after receipt of the notice of denial. The Claimant should indicate why he believes the claim was improperly denied, and include any additional information, data, questions or comments which he or she thinks are appropriate. Unless We request additional information, the Claimant will be advised of Our decision within 60 days after the Written request for reconsideration is received.

Our name and address for correspondence regarding claims appear in this Certificate. Our name and address will also be on the initial notice of denial and any subsequent correspondence from Us.

#### **Claims for Waiver of Premium**

A decision for a Waiver of Premium claim will be made by Us within 45 days of the date the claim is filed.

Under special circumstances, this decision may take up to another 60 days. You will be notified and the reason for the delay will be explained to You. The decision will be sent to You in Writing.

If You do not understand Our decision or You are not satisfied with it, You may request a review of the denied claim within 180 days of receipt of Written notice that Your claim has been denied. You may also review the pertinent documents and submit comments in Writing.

A decision must be made within 45 days after the request for review is made, unless circumstances of the claim require an extension, in which event the decision will be made as soon as possible, but not longer than 90 days after the request for review is made.

The decision will be in Writing and will include the reasons for the decision with reference to those Policy provisions on which it is based.

# A Guide to Value Added Services for Insureds of Anthem Life

# **Section II.** Value Added Services

**Note:** The Value Added additional services are not a part of Your Certificate of Coverage and do not modify your insured benefits.

The Value Added Services are provided based on negotiated agreements between the insurance company and certain service providers. Although the insurance company endeavors to make these services available to all policyholders and certificateholders as described below, modifications to our agreements with service providers may require that services be periodically modified or terminated. Such modification or termination of services may be made based on cost to the insurer, availability of services, or other business reasons at the discretion of the insurer or service providers.

# 1. Resource Advisor

When you feel pressure from everyday problems like work-related stress or family issues, Resource Advisor can help you get emotional, legal and financial support. No issue is too big or too small – and there's no extra cost to you.

# Call us – support is one phone call away 24/7

You and your family can talk to a Resource Advisor counselor by phone who can:

- Give you advice and arrange for up to three visits with a counselor, if you need it.
- Put you in touch with a financial advisor if you have money problems.
- Connect you with a lawyer if you need legal help. You can meet by phone or in person.

# Let us help if your identity is stolen

If your wallet or purse is lost or your identity stolen, we'll assign a Fraud Resolution Specialist to help get your identity back and restore your good credit.

Services include:

- Placing "fraud alerts" on credit reports and with creditors.
- Closing bank and credit card accounts where your identity is an issue.
- Arranging a phone meeting with a financial counselor.
- Setting up a meeting with a lawyer on issues around the identity theft (each visit must be for a separate issue.)

## Go online for help any time...and a lot more

When you visit <a href="https://www.ResourceAdvisor.Anthem.com">www.ResourceAdvisor.Anthem.com</a> you'll find:

- Tips on handling difficult life events and a depression screening tool.
- Parenting information. There's even a child and elder care provider finder.
- Financial tools to help you plan for major purchases or life events.
- You and your family members can register for identity monitoring at no cost.
- State-specific online wills and a legal library.

## Give added support to beneficiaries when they need it most.

Providing your loved ones with a little extra comfort and emotional support after you're gone is a lasting gift. Resource Advisor gives your beneficiaries:

- Three meetings with a mental health professional.
- Meetings with a legal and/or financial professional.
- Copies of *The Healing Book: Facing the Death-and Celebrating the Life-of Someone You Love.* This is a great resource book to talk to children about loss.
- Beneficiary Companion\* services to help your family with estate details like closing bank accounts, credit cards and utilities.

Keep Resource Advisor close at hand. Just cut out and carry this wallet card.

Get support, advice and resources 24/7.

Call 888-209-7840 or visit www.ResourceAdvisor.Anthem.com

Then log in with the program name: **AnthemResourceAdvisor** 

Note: if you retire, you can only use Resource Advisor until your retirement starts.

<sup>\*</sup> Beneficiary Companion services are provided by Europ Assistance USA, an independent company providing these services on behalf of Anthem Life.

# 2. Save money with SpecialOffers@Anthem

Saving money is good. Saving money on things that are good for you – that's even better. With SpecialOffers@Anthem, you can receive discounts on products and services that help promote better health and well being. And, there's no extra cost to you. SpecialOffers@Anthem is just one of the perks of being a member.

Log on to <a href="www.empireblue.com/specialoffers">www.empireblue.com/specialoffers</a> for details on discounts in categories like Family & Home, Fitness & Health, Medicine & Treatment, Vision, Hearing & Dental.

Special Offers 1 Value Added Services

## 3. TRAVELASSISTANCE

### Feel safe wherever you go

We know the importance of feeling safe when you are away from home.

## Bring the comforts of home on the road

What would happen if you got sick in another city or country? Who would you call if you couldn't speak the language? We've teamed up with Europ Assistance USA to give you vital travel services that help you when you or your family are 100 miles or more from home for either personal or business reasons.

## A helping hand in medical emergencies

You can feel safe knowing that you can use Travel Assistance services 24 hours a day. If you need an emergency medical situation while traveling, simply call the toll-free number to:

- Find doctors, dentists and medical facilities
- Set up emergency transfer if you're in the hospital, when medically necessary, up to \$100,000.
- Send your dependent children home if they've left without an adult to care for them due to your medical emergency.<sup>2</sup>
- Send the person with whom you are traveling home.<sup>2</sup>
- Set up a bedside visit for a family member or friend if you stay in the hospital for more than seven days, or if you are in critical condition.<sup>2</sup>
- Set up and pay for the return of mortal remains, should a member die while traveling.<sup>3</sup>

# Highlights of the program

- You've enrolled in travel assistance when you choose group term life and AD&D coverage.
- Travel assistance services are offered to you and your family 24 hours a day, seven days a week.
- This program helps during medical emergencies and gives useful tips before you leave on your trip.

# Your travel companion

Not only does this program help during medical emergencies, it also offers these personal services:

- Send and receive emergency messages
- Emergency cash advances (up to \$500<sup>4</sup>)
- Emergency medical payments (up to \$10,000<sup>4</sup>)
- Legal help and bail (up to \$5,000<sup>4</sup>)

#### Easy access to travel tips

Europ Assistance USA can give you useful tips before you travel, such as vaccine and passport requirements, foreign exchange rates, travel advice and weather conditions. You can get details by calling Europ Assistance USA:

From the U.S. and Canada: 866-295-4890

From other countries (call collect): 202-296-7482

**Username:** AnthemLife

**Password: 75293** 

Europ Assistance USA is not affiliated with Anthem Life and the services provided are not part of the insurance coverage provided by Anthem Life. The agreement between Europ Assistance USA and Anthem Life is subject to change, which may affect the services offered.

Valid only for eligible members. Retirees are not eligible for travel assistance services.

<sup>&</sup>lt;sup>1</sup> In all cases, Europ Assistance USA only suggests a medical professional, medical facility or attorney that gives services to the eligible member. They are not employees or agents of Europ Assistance USA or Anthem Life. You choose the medical professional, facility or legal counsel you want. Europ Assistance USA or Anthem Life is not liable for any medical advice or legal counsel given by the medical professional or attorney. Europ Assistance USA is also not liable for the negligence or other wrongful acts or omissions of any of the health or legal care professionals who give these services. The covered member cannot take action against Europ Assistance USA or Anthem Life for its suggestion of or contract with a medical professional or attorney.

<sup>&</sup>lt;sup>2</sup>Up to \$5,000

<sup>&</sup>lt;sup>3</sup>Up to \$10,000

<sup>&</sup>lt;sup>4</sup>You must pay back Europ Assistance USA for these costs.

# **Anthem Life & Disability Insurance Company**

Administrative Office P.O. Box 182361 Columbus, OH 43218-2361 1 (800) 551-7265